

Online Shopping

Word	Phonetic Transcription	Definition
account	əkaʊnt	An online profile with a specific retailer
add to basket	æd tuː bɑːskɪt	Save a product to the “basket” so you can checkout and buy this product later.
add to cart	æd tuː kɑːt	Save a product to the “cart” so you can checkout and buy this product later.
buy now	baɪ naʊ	Purchase immediately
card details	kɑːd dɪˈteɪls	Personal information from your debit or credit card. Namely, card name, card number, expiry date and security code.
checkout now	tʃekaʊt naʊ	Purchase immediately
compare	kəmpeə	Place two products next to each other so you can decide which one you prefer
coupon	kuːpɒn	A discount for a particular product, often at particular shop
delivery	dɪlɪvəri	The process of taking the product from the retailer and giving it to you at your address
faulty	fɔːlti	Damaged or destroyed
gift voucher	ɡɪft vaʊtʃə	A discount for a particular product, often at particular shop
in stock	ɪn stɒk	Available to buy immediately
my orders	maɪ ɔːdəz	A review of the information from products you have already bought with the retailer
on discount	ɒn dɪskaʊnt	A reduced price from the original retail price
order confirmation	ɔːdə kɒnfəˈmeɪʃən	An email, letter or text to confirm a certain product has been purchased

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out of stock	aʊt ɒv stɒk	<i>Unavailable to buy immediately</i>
packaging	pækɪdʒɪŋ	<i>The materials or process to protect products when being delivered</i>
payment details	peɪmənt diːteɪlz	<i>Personal information from your debit or credit card. Namely, card name, card number, expiry date and security code.</i>
place an order	pleɪs ən ɔːdə	<i>Purchase immediately</i>
postage	pəʊstɪdʒ	<i>Details or cost of the process of taking the product from the retailer and giving it to you at your address</i>
proceed to checkout	prəˈsiːd tuː tʃəkaʊt	<i>Purchase immediately</i>
returns and refunds	rɪˈtʃɪnz ænd rɪˈfʌndz	<i>To send a product back to the retailer and receive an alternative product or your money back</i>
promotional code	prəˈmɔʊʃənəl kəʊd	<i>A set of letters or numbers that provide a reduced price from the original retail price</i>
sale	seɪl	<i>A reduced price from the original retail price, often on numerous products</i>
shipping conditions	ʃɪpɪŋ kəndɪʃənz	<i>The process of taking the product from the retailer and giving it to you</i>
shopping cart	ʃɒpɪŋ kɑːt	<i>An online tool that records all the items you want to purchase to provide a total price</i>
specification	spesɪfɪkeɪʃən	<i>Details about a product or service</i>
to spend	tuː spænd	<i>To give money in return for a product or service</i>
terms and conditions (T&Cs)	tɜːmz ænd kəndɪʃənz	<i>The rights and responsibilities of the provider of services or products</i>
to track	tuː træk	<i>To follow the location</i>
VAT receipt	væt rɪˈsiːt	<i>A piece of paper that confirms amount of VAT (tax) paid on that product</i>

