



On The Plane

On The Plane

When you are on an aeroplane, the **cabin crew** may only speak English. Let's review some important phrases for being on the aeroplane.

Cabin crew → The people who work on the aeroplane and provide customer service.

On The Plane



This image means you might hear a flight attendant say this phrase.



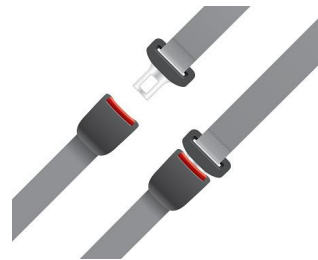
This image means it's a phrase you can say.

*“Ladies and gentlemen, the Captain has turned on the **Fasten Seat Belt** sign. If you haven’t already done so, please stow your **carry-on luggage** underneath the seat in front of you or in an overhead bin. Please take your seat and fasten your seat belt. And also make sure your **seat back** and **folding trays** are in their full upright position.*

*If you are seated next to an **emergency exit**, please read carefully the special instructions card located by your seat. If you do not wish to perform the functions described in the event of an emergency, please ask a flight attendant to reseal you.*

*We remind you that this is a **non-smoking flight**. Smoking is prohibited on the entire aircraft, including the lavatories. Tampering with, disabling or destroying the lavatory smoke detectors is prohibited by law.*

If you have any questions about our flight today, please don’t hesitate to ask one of our flight attendants. Thank you.”



Fasten Seat Belt

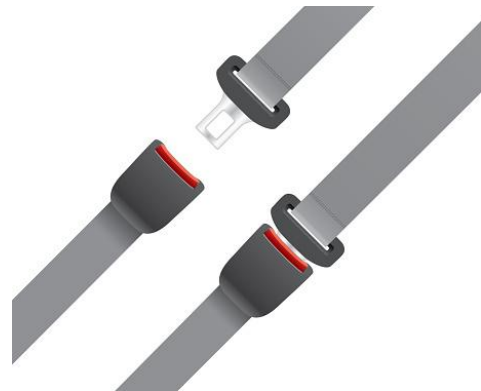
You need to be safe in your seat, so you need to have a closed seatbelt.

<https://airodyssey.net/reference/inflight/>

On The Plane



Please could you fasten
your seatbelt?



Sorry, can I just see that
your seatbelt is fastened?

*“Ladies and gentlemen, the Captain has turned on the **Fasten Seat Belt** sign. If you haven’t already done so, please stow your **carry-on luggage** underneath the seat in front of you or in an overhead bin. Please take your seat and fasten your seat belt. And also make sure your **seat back** and **folding trays** are in their full upright position.*

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Carry-on luggage

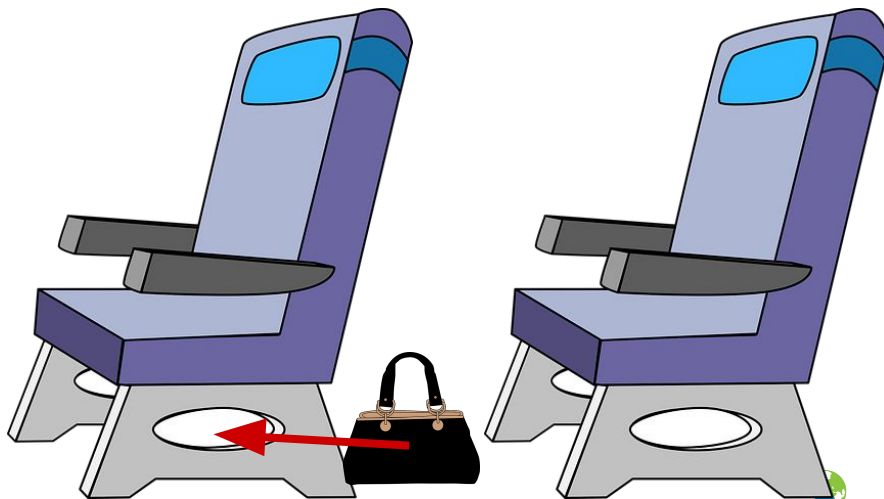
The bags you take with you on the aeroplane need to be stored safely.

<https://airodyssey.net/reference/inflight/>

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Please could you push your bag underneath the seat in front of you?



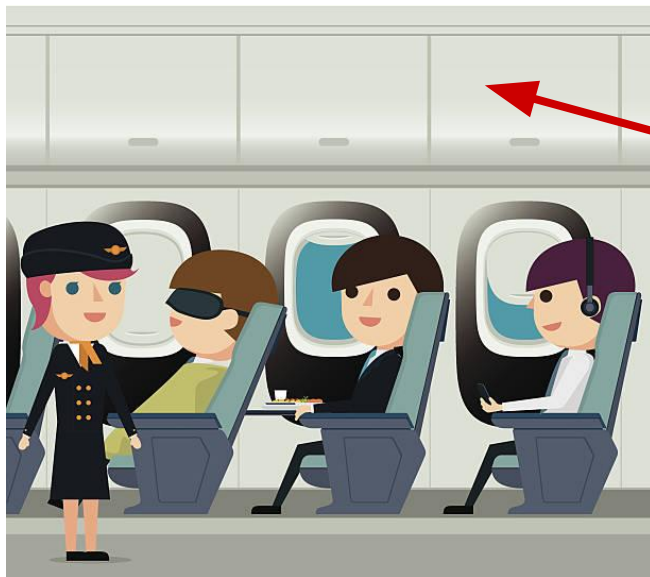
If you have a bag it needs to be hidden, so push it very far under the seat that you can see in front of you.

On The Plane



Please could you put that in the overhead locker?

Sometimes you must store your hand luggage above your head in the cupboards.



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Seat back
This is the movement of the seat where your back is, normally it can recline.

<https://airodyssey.net/reference/inflight/>

On The Plane



Please could you bring your seat forward?

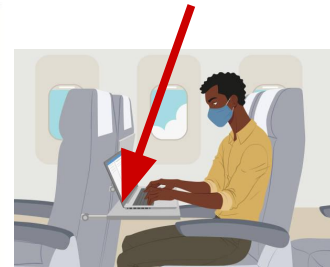


*“Ladies and gentlemen, the Captain has turned on the **Fasten Seat Belt** sign. If you haven’t already done so, please stow your **carry-on luggage** underneath the seat in front of you or in an overhead bin. Please take your seat and fasten your seat belt. And also make sure your **seat back** and **folding trays** are in their full upright position.*

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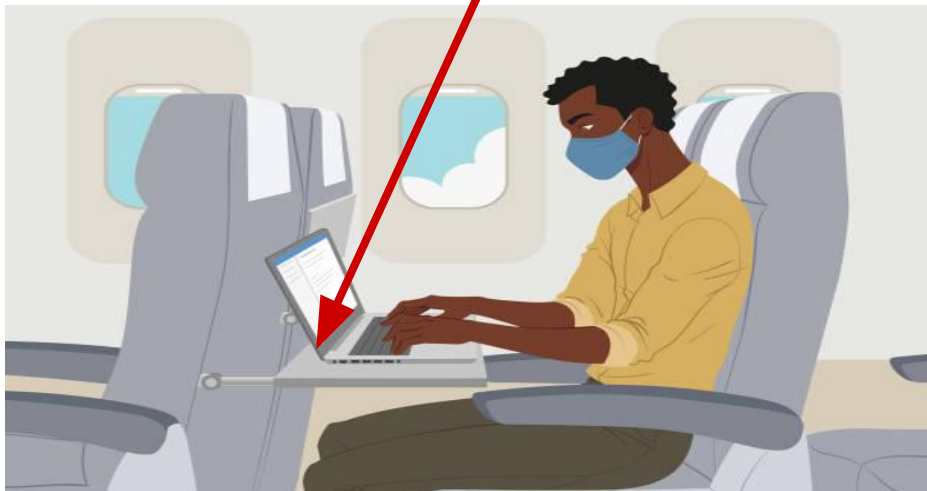
Folding tray

This is part of the seat in front of you where you can place food/ drink/ laptop.

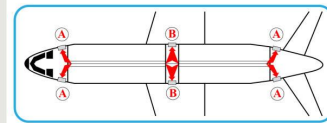
<https://airodyssey.net/reference/inflight/>

On The Plane

Please could you fold your tray
away?



*“Ladies and gentlemen, the Captain has turned on the **Fasten Seat Belt** sign. If you haven’t already done so, please stow your **carry-on luggage** underneath the seat in front of you or in an overhead bin. Please take your seat and fasten your seat belt. And also make sure your **seat back** and **folding trays** are in their full upright position.*



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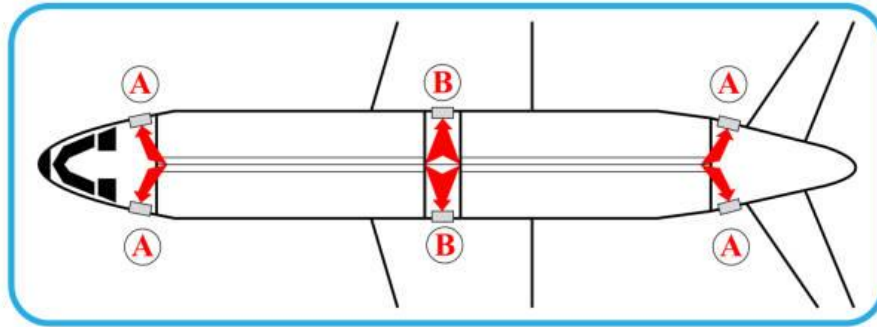
Emergency exit
This is a seat that is next to a door, you will be responsible for opening the door in the case of an emergency.

<https://airodyssey.net/reference/inflight/>

On The Plane



Please could I move away from an emergency exit?



*“Ladies and gentlemen, the Captain has turned on the **Fasten Seat Belt** sign. If you haven’t already done so, please stow your **carry-on luggage** underneath the seat in front of you or in an overhead bin. Please take your seat and fasten your seat belt. And also make sure your **seat back** and **folding trays** are in their full upright position.*

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Non-smoking
All flights
have no
smoking. You
cannot smoke
anywhere on
an aeroplane,
even in the
toilets.

<https://airodyssey.net/reference/inflight/>

*“Ladies and gentlemen, this is/my name is X and I’m your chief flight attendant. On behalf of (Captain Z and) the entire crew, **welcome aboard** ??? Airlines flight ???, non-stop service from ??? to ??? (then continuing on to ???).*

*Our **flight time** will be of ??? hours and ??? minutes. We will be flying at an altitude of ??? feet/meters at a ground speed of ??? miles per hour/kilometers per hour.*

*At this time, make sure your seat backs and tray tables are in their full upright position and that your seat belt is correctly fastened. Also, your portable **electronic devices** must be set to ‘airplane’ mode until an announcement is made upon arrival. Thank you.”*

<https://airodyssey.net/reference/inflight/>



Flight time
The duration of the flight.

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How long does the flight take?

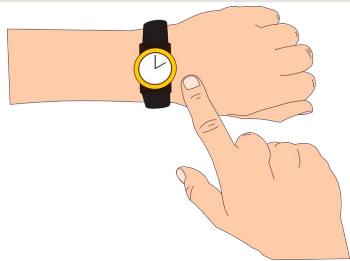


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Airplane mode / flight mode

You can only use electronic devices when they have the special “flight mode” turned on.

On The Plane



Please turn on flight mode on your
electronic devices



On The Plane

Once the pilot has completed **takeoff**
you can enjoy the journey!

Takeoff → The process of an aeroplane flying and leaving the ground to a safe height.

*“Ladies and gentlemen, the Captain has turned off the **Fasten Seat Belt sign**, and you may now move around the cabin. However we always recommend to keep your seat belt fastened while you’re seated.*

*In a few moments, the flight attendants will be passing around the cabin to offer you hot or cold **drinks**, as well as breakfast/dinner/supper/a light **meal**/a snack. Alcoholic drinks are also available at a nominal charge/with our compliments. (On long flights with inflight entertainment: Also, we will be showing you our **video presentation**.) Now, sit back, relax, and **enjoy the flight**. Thank you.”*

<https://airodysey.net/reference/inflight/>

On The Plane



Would you like any food or refreshments?



Yes, I'd like the ... please!

No, thank you!

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Would you like the chicken or the
pasta?



I'd like the chicken, please.

You are normally given two food options and will be asked to choose.

On The Plane



Would you like anything to drink?



Yes, I'd like a, please!

No, thank you!

You are normally given two food options and will be asked to choose.

On The Plane



I'm allergic to ...

If you have an allergy, it's important to let your flight attendant know if they are serving this food.

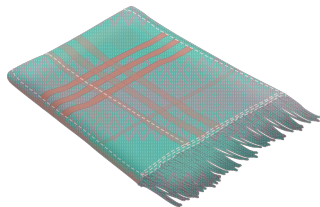
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Could I have please?



a pillow

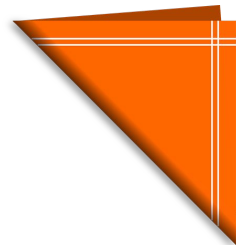


a blanket



some

earphones



a napkin

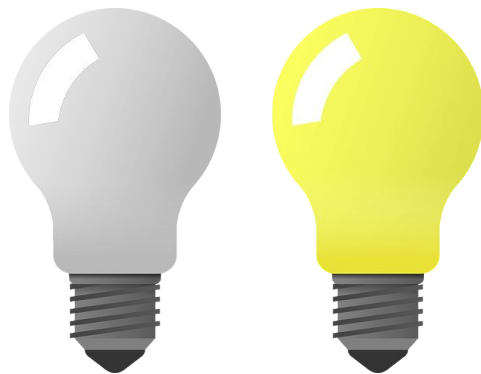
If you need something extra, you can use this phrase to ask for it.

On The Plane



We'll be turning the lights off in the cabin for a few hours. You can find reading lights above your head.

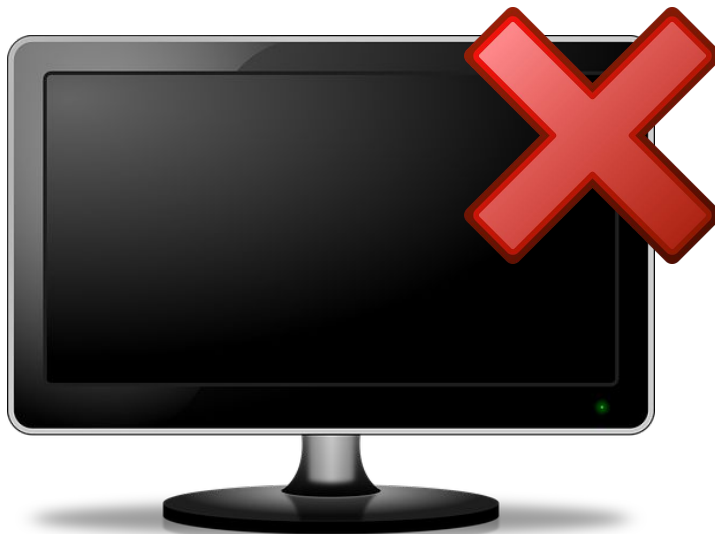
If it is night time on a long-distance flight, sometimes the lights are turned off so you can get some sleep. There are individual lights (reading lights) that you can use instead.



On The Plane



Excuse me, my screen isn't working!



On some flights you have a television screen on the chair in front of you for some entertainment. If it is broken you can say this to the flight attendant.

On The Plane



i feel very travel sick, please can you
help me?

If you are ill, you can inform your flight attendant.

On The Plane

Sometimes there can be **turbulence** in the aeroplane and the pilot will make a special announcement.

Turbulence → A violent movement of air which makes it a bit unstable/ wobbly on the aeroplane.

*“Ladies and gentlemen, the Captain has turned on the **fasten seat belt sign**. We are now crossing a zone of turbulence. Please return your seats and keep your seat belts fastened. Thank you.”*

<https://airodysey.net/reference/inflight/>

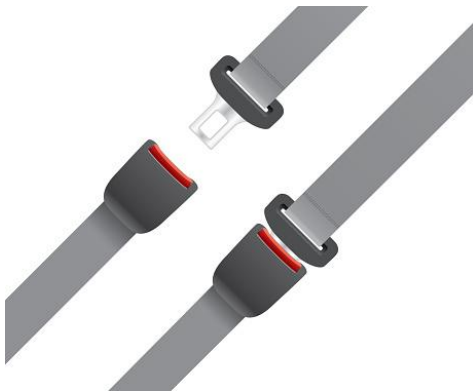


On The Plane

Please return to your seats, the pilot
has turned on the fasten seatbelt sign.



Before you land or if there is turbulence, the pilot wants everybody to be safe so you must say sitting.



On The Plane

Finally, when the aeroplane is close to **landing** there are some important announcements that you might hear.

Landing → Arriving at the destination and the aeroplane descends to the ground again.

On The Plane

*“Ladies and gentlemen, as we start our descent, please make sure your **seat backs** and **tray tables** are in their full upright position. Make sure your **seat belt** is securely fastened and all **carry-on luggage** is stowed underneath the seat in front of you or in the overhead bins. Thank you.”*

*“Ladies and gentlemen, we have just been **cleared to land** at the ??? airport. Please make sure one last time your seat belt is securely fastened. The flight attendants are currently passing around the cabin to make a final compliance check and pick up any remaining cups and glasses. Thank you.”*

<https://airodysey.net/reference/inflight/>

On The Plane



Do you have any rubbish?



If you have some rubbish that you don't want, the flight attendant will normally collect it now.

On The Plane

What time are we landing?



“Ladies and gentlemen, **welcome** to ??? Airport. **Local time** is ??? and the **temperature** is ???.

For your safety and comfort, please **remain seated** with your **seat belt fastened** until the Captain turns off the Fasten Seat Belt sign. This will indicate that we have parked at the gate and that it is safe for you to move about. (Depending on the airline’s policy/local laws: At this time, you may use your cellular phones if you wish./Cellular phones may only be used once the Fasten Seat Belt sign has been turned off.)

Please check around your seat for any **personal belongings** you may have brought on board with you and please use caution when opening the **overhead bins**, as heavy articles may have shifted around during the flight.

If you require **deplaning assistance**, please remain in your seat until all other passengers have deplaned. One of our crew members will then be pleased to assist you.

On behalf of ??? Airlines and the entire crew, I’d like to **thank you** for joining us on this trip and we are looking forward to seeing you on board again in the near future. Have a nice day/evening/night/stay!”



Remain seated
Do not stand up.
Stay sitting down
until you have
permission to
move.

On The Plane



Please can you sit back down?



You need to sit in your seat immediately.

"Ladies and gentlemen, **welcome** to ??? Airport. **Local time** is ??? and the **temperature** is ???.

For your safety and comfort, please **remain seated** with your **seat belt fastened** until the Captain turns off the Fasten Seat Belt sign. This will indicate that we have parked at the gate and that it is safe for you to move about. (Depending on the airline's policy/local laws: At this time, you may use your cellular phones if you wish./Cellular phones may only be used once the Fasten Seat Belt sign has been turned off.)

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Personal belongings
All the items you
take on an
aeroplane with
you