



Let's analyse the transcript in detail! Note that the order of questions may vary in each café.



Waiter: Hello! Can I take your order?

Alternatives;

What can I get you today?

What would you like to order?



Joanne: Yes, I'll have a cappuccino please.

Alternatives;

I'll take ...

I'd like ...

I'll get a ...



Waiter: Small, medium or large?

Alternatives;

What size would you like?

Which size?



Joanne: I'll have the small.

Cafés will use different words for the sizes: small, tall, regular, large, extra large. This will be written on the menu/wall.



Waiter: Would you like it hot or cold?

Joanne: Hot, please.

Listen out for the way it will be served!



Waiter: For here or to go?

Joanne: For here.

Alternatives;

Are you dining in?

Is it to go?



Waiter: And your name?

Joanne: It's Joanne.

Alternatives;

What is your name?

What are you called?

What name is it?



Waiter: Is there anything else you'd like?

Joanne: Yes, I'll get this mozzarella and tomato sandwich.

Alternatives;

Can I get you anything else?

Will there be anything else?



Waiter: Would you like it hot or cold?

Joanne: Hot, please.

Alternatives;

Would you like it heating up?

Do you want it toasted?



Waiter: That'll be £8.00 in total.

Alternatives;

That's £... in total

That's £...



Joanne: I'll pay by card.

Alternatives;

Do you take cash?

Can I pay by card?



Waiter: You can wait at the end of the counter.

Alternatives;

Just wait to the side for your order

Here is a table number and we'll bring it to you when it's ready

You can pick up your order over there

Have a seat and we'll call you when it's ready

