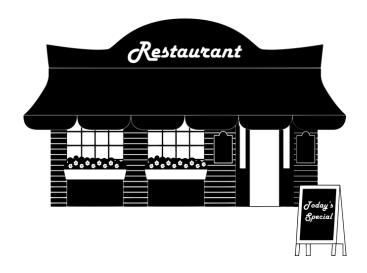




STEP 1

Arriving at the Restaurant





If you already have a reservation;

- Hello, we have a table reservation under the name of Wilkinson
- Hello, we have a table for 4 people. It's Wilkinson.



If you don't have a reservation;

- We'd like a table for two, please
- Do you have any tables for two?
- Can we come in for lunch?



Additional questions you might hear;

- What is the name of your reservation?
- How many are you?
- Can I take your coats/jackets?
- Do you have a reservation?



STEP 2

Finding Your Table





Phrases the waiter might say;

- Do you have any table preferences?
- May I show you to your table?
- Your table isn't quite ready, would you like to wait at the bar?
- Sorry, that table is reserved
- Follow me, please
- Right this way



Phrases you might say;

- May we sit at this table?
- Can we sit here?
- Is this table taken?
- Any table is fine!





STEP 3

Sitting At The Table





Phrases the waiter might say;

- Would you like a drink to start?
- Can I get you a drink?
- Can I start you off with anything to drink?

Phrases you might say;

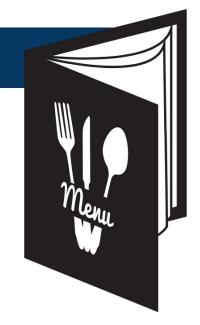
- I'll have / get / take ...
- □ I'd like ...





Questions you can ask about the menu

- What's on the menu?
- What are the specials?
 - The specials are ...
- What can you recommend?
 - I recommend ...
 - Why don't you try the ...





Additional questions when sitting at the table

- Would you like some bread for the table?
 - Yes, please
 - No thank you!
- Shall I bring some water for the table?
 - Yes please, just tap water is fine!
 - No thank you!



STEP 4

Ordering Food







Are you ready to order yet?

Can I take your order?





- I'll have the ...
- The ... for me, please
- I'll have the same!

- We're not ready yet!
- Could you give us a few more minutes?



Additional questions the waiter might ask;

- Would you like any sauces?
 - Yes please (ketchup, mayonnaise)
- Would you like any sides?
 - Yes please (chips, salad, potatoes)
- How would you like it cooked?
 - Rare, medium, well-done





Questions you might ask;

- Does this come with chips?
- Does it come with anything else?
- Is this a vegan/vegetarian dish?
- What is in this dish?
- Sorry, what is "crème brûlée"





There may be some problems...

- Sorry, we don't have any more steak left.
- Let me check with the kitchen, but I think we've run out!
- I'm sorry, the steak is finished.
- Sorry, that's off the menu.



STEP 5

The Food Arrives!





Phrases the waiter might say;

- Who's having the ...?
- Who's got the ...?

Phrases you might say;

- That's me!
- Yes, here please!





Additional phrases the waiter might say;

- Is there anything else you need?
- Enjoy your meal!

Additional phrases you might say;

- Please could I get another beer
- Could we get some ketchup, please?





STEP 6

Main Course Is Finished





Questions the waiter might ask;

- Was everything alright?
- Are we done here?
- Would you like to see the dessert menu?
- Is there any room for dessert?
- Would you like any dessert?
- Can I get you some tea or coffee?





Phrases you might say;

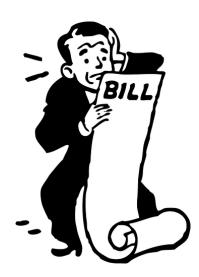
- ា l'm full!
- That was delicious, thank you!
- Can we see the dessert menu, please?
- Do you have a drinks menu?
- That's all for now!





STEP 8

Paying





You can ask for the bill;

- Please could we get the bill?
- Can we get the bill, please?
- Could we have the bill, please?
- We'll take the bill





Questions the waiter might ask;



- Are you paying together or separately?
- How are you paying?

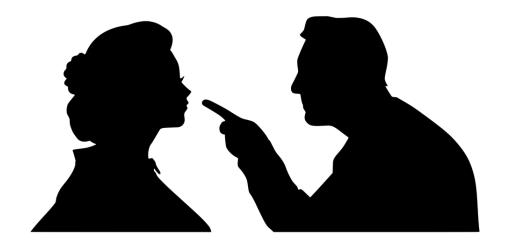
Questions you might ask;



- Can I pay by card?
- Do you take card?
- Is service included?
- Can we split the bill, please.



Complaints





You can use these phrases to complain;

- Excuse me, I didn't order this!
- This is the wrong order!
- Excuse me, my meal is cold
- This is too salty/hot/spicy/dry
- The service was very slow
- It's very cold, could you close the door?





Phrases the waiter might use;

- Let me take this back to the kitchen for you
- Let me get the right order, I'm so sorry!
- We'll change it straightaway
- I'm so sorry to hear this

