



Reserving Tickets Transcript

Theatre: Good afternoon, this is Mains Theatre. How can I help?

Hannah: Good afternoon, I'd like two tickets to the showing of Shrek The Musical tomorrow night.

Theatre: I'm sorry it's fully booked. We have a few tickets left tonight though.

Hannah: OK. What time does the show start tonight?

Theatre: It's the same time every night at 7pm. Doors open at 6pm.

Hannah: Great, can I reserve two tickets please? How much are the tickets?

Theatre: We only have some centre tickets, row 4, seats 50 and 51 in the stalls. These are £35 each.

Hannah: OK. Can I pay by card?

Theatre: Certainly. You can make payment right now over the phone. I just need your card details.

Hannah: Yes, cardholder name is ... card number is ... expiry date is ... and security number is ...

Theatre: Great. You can pick up the tickets at the box office anytime today, just show your card used for payment and some ID.

Hannah: Thank you. Will I get payment confirmation?

Theatre: We can send it via email to you?

Hannah: Yes, my email address is hannah@virtually-fluent.com

Theatre: Wonderful. I hope you enjoy the show. Bye!