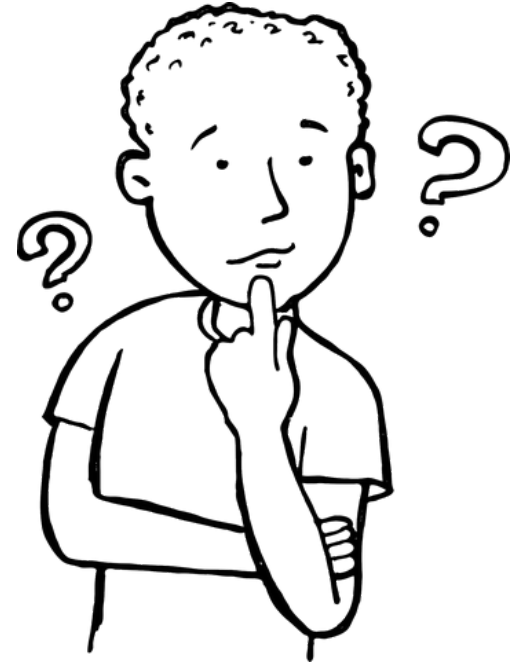




Shopping Phrases

Finding A Shop

- ✎ Where can I find ...?
- ✎ Where is the nearest ...?
- ✎ Can you recommend a good ...?
- ✎ Do you know where a is?
- ✎ What's the name of this shop?
- ✎ Do you sell ... here?
- ✎ I collect ... do you have any?



Welcome To A Shop



The shop assistant might say ...

- ✎ Can I help you find something?
- ✎ How can I help you today?
- ✎ May I help you?



You can reply ...

- ✎ Yes, I'm looking for
- ✎ No, I'm just looking, thank you!

Looking Around A Shop



You could ask ...

- Excuse me, please can you help me? I'm looking for ...
- Please can you tell me where to find ...
- I'm in need of ... where can I find it?
- I can't seem to find ... could you point me in the right direction?
- Do you sell ...?

Questions From A Shop Assistant



- What size/colour would you like?
- What size/colour are you looking for?
- Would you like to try it on?
- What about this one?

Asking About Products



Do you have a bigger/smaller size?



Does this come in yellow/small?



I'm afraid that's the only size/colour we have



Sorry, we're out of stock



Sorry, we don't have anything left



Sorry, that's the last one



Can I try it on?



Of course, the changing rooms are over there



Where are the changing rooms?



They're over there



They're that way



Do you have anything slightly cheaper?

Questions About Price



You could ask ...

- Is this on discount?
- How much is/are ...?
- How much does it cost?
- Can you lower the price a little?
- How much is tax here?
- Is this in the sale?

Questions About Payment



You could ask ...

- Do you take card/ cash?
- Can I pay in dollars?



You might hear ...

- How would you like to pay?
- Are you paying in cash or by card?
- Do you have anything smaller?
- That's ... That'll be ... that comes to ..

Questions At The Till



You might hear the shop assistant say...

- Who's next please?
- Are you being served?
- Do you have a loyalty card?
- Would you like a bag?
- Would you like a receipt /gift receipt?
- Would you like me to gift wrap it for you?

Questions At The Till



You could ask ...

- It's a gift, can you wrap it up for me?
- Can you set this aside for me?
- Do you have a refund policy?
- Does it come with a guarantee/warranty?