



Conversation At Admissions

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Let's analyse the transcript in detail! Note that the order of questions may vary and additional questions may also be asked.

Conversation At Admissions

Receptionist: Hello! Welcome to the Virtually Fluent Museum!

Mark: Hello. What is the admission for one adult?

To ask for the price of one ticket, you could ask
“what is the price?” “how much does a ticket cost?” or “what’s the admission?”

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Receptionist: That's £15.00 for an adult ticket.
Mark: Could I get one adult ticket, please.
Receptionist: Of course. Is that for today?
Mark: Yes, please.

You may hear “***that’s £..***”, “***that’ll be £..***”, “***that’s a total of £..***”, “***that’ll come to £..***”

Remember to ask for adult, child, senior, student, group or discounted ticket!

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Mark: How long does it take to go around the exhibition?

Receptionist: You need 5 hours to walk around the whole site.

To ask about the time you'll need, you could say "***how long do I need?***" or "***how long does it take?***".

You may hear "***you need ...***" or "***it'll take ...***" as a response.

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Mark: What are your opening hours tomorrow?

Receptionist: We're open 9am to 5pm. We're normally quite busy over the weekends, so you might be expected to queue for around 30 minutes.

To ask about the time you can visit, you could ask
***“what are your opening hours?”, “when do you
open/close” or “are you open ...?”***

You could also ask ***“will I need to queue?” or “how
long would I need to queue?”***

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Mark: Do you have any guided tours around the exhibition?

Receptionist: We do. They run every hour in English and we have one at 3pm in German.

Mark: Is that included in the admission cost?

Receptionist: No, that's an extra £5.00 for a guided you, so an adult ticket would be £20.00 with a guided tour.

To ask for a tour, you could ask “***do you have any guided tours?***”, “***what time are your guided tours?***”

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Useful questions about guided tours;

- ✎ What time does the guided tour start?
- ✎ Where does the tour start?
- ✎ What languages do you have?
- ✎ Is there a tour in Spanish/French/English?

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Mark: Do you have any guided tours around the exhibition?

Receptionist: We do. They run every hour in English and we have one at 3pm in German.

Mark: Is that included in the admission cost?

Receptionist: No, that's an extra £5.00 for a guided you, so an adult ticket would be £20.00 with a guided tour.

For additional services, an important question might be “***is that included in the admission cost?***” or “***is that included in the ticket price?***”

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Mark: Do you have an audio guide instead?

Receptionist: We do. That's included in the basic admission. Would you prefer that?

You might be interested in an audio guide instead.
You could ask “***do you have an audio guide?***” or “***is there an audio guide included?***”

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Useful questions about audio guides;

- ✎ How does this audio guide work?
- ✎ How do I start the audio guide?
- ✎ Can I repeat this audio?
- ✎ Is the audio guide in Spanish/French/German?

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Mark: Yes, I'd prefer that, thank you. Do you have any special exhibitions going on tomorrow?

Receptionist: We do. We have a show in our 4D cinema that starts at 2pm tomorrow, also included in the ticket price.

There may be a special event. You could ask “***do you have any special exhibitions?***”

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Useful questions about special exhibitions;

- ✎ Where is the special exhibition?
- ✎ Where is the entrance to the special exhibition?
- ✎ What time does the special exhibition open/close?
- ✎ What is the special exhibition?

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Mark: And can I get an information booklet and a museum map, please.

You may want to ask for some additional information- an information booklet or a map.