



Calling 999

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You can always say

I don't speak English

I don't understand

Calling 999

- ✎ What's your emergency?
- ✎ What emergency are you reporting?
- ✎ What service do you need?



- ✎ I need an ambulance / a doctor / the police / the fire brigade



Calling 999

✎ We'll put you through



✎ Please come as soon as possible
✎ How long do you think you'll be?

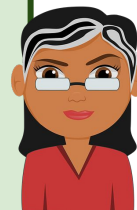


Calling 999

- ✎ What is your name?
- ✎ What are you called?



- ✎ I am called ...
- ✎ My name is ...



Calling 999

- ✎ What address are you calling from?
- ✎ What is your address?



- ✎ My address is ...
- ✎ I'm at ...

For a postcode, try using the international phonetic spelling alphabet!



Calling 999

- ✎ What number are you calling from?
- ✎ (We'll call back if you get cut off)



- ✎ My number is ...
- ✎ My telephone number is ...



Calling 999

- ✎ Can you repeat your name to make sure I have it correctly?
- ✎ Your address is ... is that correct?
- ✎ Help is on the way!

