

Hello there, how can I help you?





Hello! I'd like to book a single room for 3 nights, please.





#### Of course. Which dates?





From Friday to Monday this week.





We don't have any single rooms on those dates but we do have a double available.





How much does a double room cost?





It's £70.00 for the night.





OK and does that include breakfast?





Yes, it does. The booking is flexible so you don't have to pay right now, you can pay at check-in.



That's great. The name is Tina Johnson. My email is <a href="mailto:tina@gmail.com">tina@gmail.com</a>.



We'll send through an email confirmation Tina.





Great, thank you so much for your help!





Good afternoon, how can we help you at The Table?





Hello, I'd like to book a table for tonight.





Unfortunately, we're fully-booked tonight.





That's a shame! Is there anything on Saturday night instead?





Yes, we have some availability around 7pm.





Perfect. Can I book table for 4 at 7pm on Saturday?





Certainly. Is the table inside or outside?





It'll be inside, please.





#### And could I take a name?





Yes, it's for Sam Barnes. My number is 01947 578 293.





Great, we'll see you on Saturday Mr Barnes.





Thanks, bye bye!





### Hello, how may I help you?



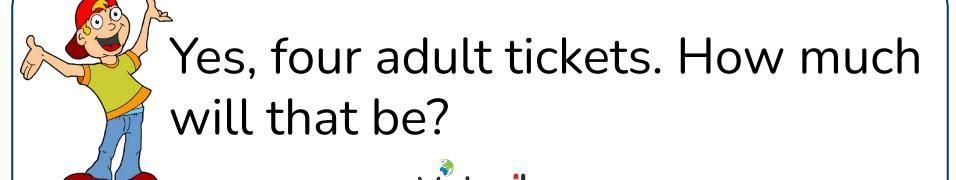


Hi there! I'd like to reserve four tickets for the art exhibition tomorrow.



# Is that four adult tickets?







It's £5 per person, so £20 in total.





Can I pay when I pick them up?





Yes, that's no problem. You can collect them from the reception any time today.



Great, my name is Gordon Timms.





Thank you Mr Timms. You'll need some ID to pick them up.





Just a final question - where is the entrance to the exhibition?





It's on Saunder Street, just round the corner from Saunder Railway Station.



That's great, thank you for your help!





## You're very welcome! Goodbye!





Bye now!

