



At The Doctor's Order The Conversation

CONVERSATION 1 (BLUE)

Patient: Hi doctor!

Doctor: Hi Kelly, how are you?

Patient: Not too good. I've had a really bad headache for 4 days now.

Doctor: OK, 4 days is a long time. Any problems with your vision?

Patient: No, I can still see. It's just a cracking headache.

Doctor: That's good you have no problems with your vision. Have you taken any painkillers?

Patient: Yes, I've taken paracetamol but it hasn't really helped.

Doctor: Was there anything in particular that started it?

Patient: Not really but I do use my screen a lot working from home, I'm not sure if it's related?

Doctor: Maybe! Staring at a screen isn't good. Let's do a quick eye test, I'll take some bloods and give you some stronger painkillers but I really recommend you get some rest.

Patient: OK, thank you doctor!

Doctor: You're very welcome. If it's not cleared in another couple of days, come back in!

CONVERSATION 2 (PINK)

- Patient: Good morning doctor. How are you?
- Doctor: I'm good thank you.. How are you doing?
- Patient: Not so great! I have very bad stomach ache and I've been vomiting all night.
- Doctor: OK, that doesn't sound good. Have you eaten anything different in the last few days?
- Patient: Yes, I had some seafood last night and it's since then that I started feeling unwell.
- Doctor: OK, well it's possible that you could have food poisoning. Could you lie down on your back please?
- Patient: Of course doctor, like this?
- Doctor: Yes, like that. Does it hurt when I press your stomach here?
- Patient: No, that doesn't hurt, it just makes me feel very sick.
- Doctor: OK, I recommend going home immediately, drinking lots of water, resting in bed and coming back after 48 hours.
- Patient: OK, I will do that immediately doctor.
- Doctor: If it gets worse over the next 48 hours, please call me immediately!

CONVERSATION 3 (YELLOW)

Patient: Good afternoon doctor!

Doctor: Hello there. Are you Sam?

Patient: Yes, I'm called Sam.

Doctor: How can I help you today Sam?

Patient: I've had a bad cough for about one week now and I can't get rid of it.

Doctor: OK, do you have any other symptoms too?

Patient: I've had a bit of a temperature too and I've been feeling really tired.

Doctor: It sounds like you have flu, so I'm going to prescribe you some medicine.

Patient: That sounds good doctor. How regularly should I take it?

Doctor: Take 3 tablets daily with meals. I'll write this prescription now and you can collect it from the pharmacy.

Patient: Is it the pharmacy in town on the high street?

Doctor: Yes, that's right. It'll probably take about 20 minutes before it's ready for you.

Patient: That's great doctor, I'll go to the pharmacy now.

Doctor: You're welcome. If it gets worse once you've finished this medicine, come back in to see me.