

Order The Phrases **Answers**

BLUE CONVERSATION

Kevin: I'm sorry, could you repeat that?
Jim: Yes, of course!
Kevin: Thank you!
Jim: You're welcome!

PINK CONVERSATION

Tina: How can I help you?
Katie: It doesn't matter.
Tina: OK! No problem!
Katie: Thank you anyway!

GREEN CONVERSATION

Kevin: Excuse me!
Jim: How can I help you?
Kevin: Where are the toilets?
Jim: There are two toilets here.
Kevin: Thanks!
Jim: You're welcome!

YELLOW CONVERSATION

Tina: Good morning! What's your name?
Katie: Could you repeat that, please?
Tina: Of course! What's your name?
Katie: My name is Katie.
Tina: Lovely to meet you Katie.
Katie: It's a pleasure to meet you.

PURPLE CONVERSATION

Kevin: Let's go shopping!
Jim: I don't understand, can you speak slower?
Kevin: Of course- let's go shopping!
Jim: That sounds great!